HSE

NOTICE OF CLEANING OF SANITARY SEWERS

Dear Homeowner:

The Hamilton Southeastern Utilities' sanitary sewers in your area will be cleaned

WITHIN THE NEXT THREE TO FIVE WORKING DAYS

Cleaning is important to properly maintain the sewer system in your neighborhood and will help to keep rates as low as possible in the future.

The sewers will be cleaned using a JETTER or VACTOR TRUCK.

Because of the high pressure, it is possible that a small amount of water can be ejected from toilet bowls. While this is unlikely, as a precautionary measure we request that you drape a towel or blanket over your toilet bowl, and close the lid. If you are not at home during the day, please do so before you leave in the morning. Therefore, please be aware that under no circumstance will SAMCO or HSE be responsible for damages resulting from sewer cleaning.

You may also notice some odor after the cleaning. If this occurs, it is because the odor traps in your drains are dry. Turn on your faucet and run water down the drain for about thirty seconds. This will refill the trap and stop the odor. For toilets, use the same procedure by flushing once.

Unfortunately, at this time we cannot give you a specific date that the sewers will be cleaned. The speed of the cleaning crews is dependent upon the condition of the mains in your area, and some can take much longer to clean than others. However, we will post signs in the area to notify you the day before the cleaning will take place. We will do our best to perform the cleaning on the announced day, but please understand that bad weather, equipment break-downs, or other extraneous circumstances occasionally force us to reschedule. If the signs is still posted that means that all of the cleaning in that area has not been completed.

Thank you for your cooperation and if you have questions, please call 317 776-6233. You may also visit *hseutilities.com* for more information.

> Sincerely,
> SAMCO
> SANITARY MANAGEMENT & ENGINEERING CO., INC.
> **CONTRACTOR FOR HAMILTON SOUTHEASTERN UTILITIES**