

Have you recently upgraded to Windows 10 and now can't use the FTP?

This is most likely due to the use of Microsoft's new web browser, Edge. The problem with Edge is that Microsoft did not implement the FTP ability and set this browser as the default. To correct this issue, please use one of the options listed below

Option 1

- Click the start menu and begin typing the words "Internet Explorer"
- Click the Internet Explorer Icon located at the top of the search results.
- Continue on to www.HSEutilities.com and use the FTP link normally

Option 2

- Use an alternative browser such as:
Google Chrome (Recommended) or Mozilla Firefox

Option 3

- Use an FTP client such as WinSCP, FileZilla, or Cyberduck
Settings:
Host: [ftp.hseutilities.com](ftp://ftp.hseutilities.com)
No encryption - Port: 21 - User: (your username) PW: (your password)

If none of these methods will suit you please feel free to contact us at:
Ekirkpatrick@samcoinc.us or by phone at 317.577.1150 x204 -Eliot Kirkpatrick